

| DURING CRISIS | | |
|---|---|----------|
| DOC | TOPICS | PRIORITY |
| Initial Phase - (First few hours, up to 24 hours) | | |
| Check-list | Apply Escalation process | 1 |
| Check-list | Activate Crisis Cell, and report | 1 |
| Check-list | Notify 3rd parties concerned | 1 |
| Check-list | Activate Police complaint & Authorities notification (content, evidences, proof...) | 1 |
| Check-list | Initiate impact assessments | 1 |
| Check-list | Isolation/Containment 1st measures | 1 |
| Check-list | Activate Crisis Communication | 1 |
| Check-list | Decision tree to Circumscribe & Contain | 2 |
| ... | | |
| Consolidation Phase - (Up To 48 hours) | | |
| Check-list | Manage relationships with attackers | 1 |
| Check-list | Manage Eradication and Recovery Phase (KPI, Who, difficulties, ...) | 2 |
| ... | | |
| If Crisis continue - (Up To 72 hours) | | |
| Check-list | Manage impacts and prepare future | 1 |
| Check-list | Manage Critical Data related issue | 1 |
| Check-list | Coordinate and organize for long Crisis | 3 |
| ... | | |